Special Patient Protocol Process

The Special Patient Protocol ID card is issued if the patient has a medical condition that requires specialized treatment. The card contains patient demographics, background information, standing orders and any applicable drug information. It is required for the patient to carry the card at all times and present to EMS clinicians upon initial contact. Any specialized medications needed are to be kept with the card. After verifying their identity, Pinellas County EMS clinicians are authorized to follow the standing orders as printed on the card. As always, Online Medical Control Physicians retain ultimate discretion in management of all patients and may be contacted for any clinical guidance, questions or as specified on the card. The card will have an expiration date so that it can prompt the patient to provide updates on their condition if necessary. A copy of the card and supporting information will be kept on file. First Responders are advised when a card is issued and provided a copy of the card. Additionally, a notation will be added in our 911 Communication Dispatch System for their home address to advise the First Responders to follow the Special Patient Protocol Identification Card.

Below is the information needed to forward to our Medical Director, Dr. Angus Jameson, for approval on your special patient protocol ID card:

- Name
- Date of Birth
- Address
- Medical History
- Allergies
- Medication List
- Contact Number (home or mobile)
- Emergency Contact (Name and Number)
- Doctor's name and phone number (i.e. primary physician, allergist, etc.)
- Special Notes

You can also attach specific information from your doctor's office, (e.g. visit summary, medication list.). A follow up will be made once this process is completed.

Quality Assurance Associate – EMS & Fire Adminstration

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